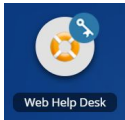


When Do **Teachers** Go To a... eLearning Edition

Technician?	Educational Technology Coach?
<p>-Any HARDWARE Needs</p> <ul style="list-style-type: none"> * Windows Error messages * Problems with Power/Connections * Network Login Error * E-mail Login Error * Charging Issues * Hardware Needs (charger) * Teacher and student tablet issues * Time error on laptop * Broken Hardware (screen, keyboards, charger) * Re-imaging needed 	<p>-Any SOFTWARE Needs</p> <ul style="list-style-type: none"> * Learning Management Systems (Google Classroom, Seesaw) * Blended Learning Platform (ExactPath/Edgenuity) * Microsoft Office * Interactive Presentation Building & Support (ActivInspire/Mimio/Kami) * Tech Integration to Units * Electronic Organization * E-mail Apps (Archiving, Signatures, Deletion, Etc.) * Navigating Network * Software Suggestions * Screencasting Support * Video Conferencing Support (Zoom) * Accessing free software * eLearning ideas

How Do **Teachers** Get Help From a...

Technician?	EdTech Coach?
 <p>*Web Help Desk Tickets</p> <p>*Visit the Depot Help Center @ Bluffton High School or DESC on Mink Point Blvd.</p>	<p>*Check the Virtual Google Classrooms or Facebook page for what you may be looking for!</p> <p>*Email an EdTech Coach</p> <p>*Web Help Desk Training Request Tickets</p> <p>*Reach out on EdTech in Beaufort County Schools Facebook Page</p> <p>*Training Request - www.tinyurl.com/bcsdedtechtraining</p>

When Do **Students** Go To a... eLearning Edition

Technician?	Teacher?
<p>-Any HARDWARE Needs</p> <ul style="list-style-type: none"> * Windows Error messages * Problems with Power/Connections * Network Login Error * E-mail Login Error * Charging Issues * Hardware Needs (charger) * Teacher and student tablet issues * Time error on laptop * Broken Hardware (screen, keyboards, charger) * Re-imaging needed 	<p>-Any SOFTWARE Needs</p> <ul style="list-style-type: none"> * Learning Management Systems (Google Classroom, Seesaw) * Blended Learning Platform (ExactPath/Edgenuity) * Microsoft Office * Interactive Lesson Issues (Google Drive/Kami) * Electronic Organization * E-mail Help * Navigating eLearning documents * Software Troubleshooting * Video Conferencing Support (Zoom) * Digital turn in * Academic Questions

How Do **Students** Get Help From a...

Technician?	Teacher?
<p>*Visit the Depot Help Center @ Bluffton High School or DESC on Mink Point Blvd.</p>	<p>*Check the teachers Learning Management System or the eLearning page on the district website for common answers!</p> <p>*Through the communication platform designated by their teacher</p> <p style="text-align: center;">*Email Teacher</p>